



Surgery Center of Kenai, LLC
100 Trading Bay Drive
Kenai, AK 99611

**DISCLOSURE OF OWNERSHIP
ADVANCE DIRECTIVE NOTIFICATION
PATIENT COMPLAINT OR GRIEVANCE PROCESS**

Statement of physician financial ownership interest in SURGERY CENTER OF KENAI, LLC. As with all of your care, you may request to have your procedure performed at another facility where your surgeon has privileges to practice.

Physicians that have a financial interest in this facility:

S. Craig Humphreys, MD
Edwin Vyhmeister, MD
Henry G. Krull, MD
Andrea Trescot, MD
James V. Zirul, DO
Bill H. Kim MD

Advance Directive Notification

At Surgery Center of Kenai (SCOK), all patients have the right to participate in their own health care decisions and to make Advance Directives that give instructions about any aspect of health and/or authorize an agent to make decisions on their behalf based on their expressed wishes when able to make decisions or unable to communicate decisions. SCOK respects and upholds these rights. If you have executed an Advance Directive, please bring a copy on the day of your procedure. If you do not have an Advance Directive, information can be found at the state website: www.dhss.alaska.gov. However, unlike in an acute care hospital setting, SCOK does not perform “high risk” procedures. Of course, no surgery is without risk. You can discuss the specifics of your procedure with your physician who can answer your questions as to its risks, your expected recovery and care after surgery. Therefore, it is our policy, regardless of the contents of any Advance Directive that if a patient suffers a cardiac or respiratory arrest or other life-threatening situation, a signed consent form implies consent for resuscitation and transfer to a higher level of care. Therefore, in accordance with state and federal law, SCOK is notifying you that we will not honor previously signed Advance Directives regarding code status for any patient. It is still important that you provide SCOK with a copy of your Advance Directive, as it will be sent with you should you require a transfer to a higher level of care. If you do not agree to this policy, please address this issue with your physician prior to your surgical date.

Patient Complaint or Grievance Process

- If you have a question or concern, about the care and services received at SURGERY CENTER OF KENAI, please feel free to express them to any staff member without fear of reprisal or discrimination. It is our goal to assist you in finding a fast and effective resolution to your concerns. It is our intention to provide a prompt resolution within fourteen (14) business days to your comment or complaint. In the event, after reasonable attempts have been made, that a resolution is not achieved within fourteen (14) business days, then you will be notified when you can expect a resolution.
- If you are not satisfied with the resolution provided by the Center, you may contact:
 - Bill Kim, MD, Medical Director or Kristin Hernandez, CEO at 907-335-2580.
 - Medicare Ombudsman; Telephone: 1-800-Medicare (1-800-633-4227); for more information visit the official website: <http://www.cms.gov/Center/Special-Topic/Ombudsman-Center.html>
 - Accreditation Association for Ambulatory Healthcare, INC (AAAHC); 5250 Old Orchard Rd, Suite 200, Skokie, IL 60077; Telephone: 847-853-6060 or for more information visit website: <http://www.AAAHC.org>